



337-8222

Track My Bus & More
Information at
www.KMetro.com

Metro 2018 Community Survey

To help us design a bus system to meet your needs, Metro occasionally collects information about our service to the community. Please complete only **one survey form**. *All information is confidential and will not be shared or sold.*

Take Survey Online



1 How would you rate Metro as a service to the community?

Not Acceptable

Acceptable

Excellent

0 1 2 3 4 5 6 7 8 9 10

2 How would you improve Metro as a service to the community?

3 How would you improve Metro bus stops and shelters?

4 Do Metro's service hours meet your travel needs?

5 What is the best way for Metro to provide you with updates?

(i.e. text, email, website, Facebook, other)

PLEASE COMPLETE SIDE 2



Metro 2018 Community Survey - Side 2

6 What Metro service(s) do you currently use?

- Metro Transit Bus Metro County Connect Metro Community Service
 I don't use Metro services

7 How many trips do you take on the bus EACH WEEK? MARK ONLY ONE

- Less than one 1-2 3-4 5 more than 6

8 If Metro wasn't available, how would you get to your destinations:

- Use my car Walk Get a ride from someone Use a taxi/Uber Bicycle
 I wouldn't take trip Other _____

9 Your age: under 15 16-22 23-42 43-61 over 61

Additional Comments

If you'd like to receive additional information or be contacted, please fill out below:

Name: _____

Address: _____

Phone: _____ Email: _____

Contact me about: Further Comments Information on Services

THANK YOU FOR COMPLETING THIS SURVEY!

*If this survey is not returned to a survey box, please mail to:
Metro, 530 North Rose Street, Kalamazoo MI 49007 or
return to Kalamazoo Transportation Center.*

For questions relating to this survey or to have it in an alternate format, please call (269) 337-8222.

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