2016 Fact Sheet Providing public transportation service in Kalamazon County since 1967

in Kalamazoo County since 1967

Metro Transit Fixed-Route Bus

Metro Transit buses travel within the boundary of the Central County Transportation Authority

providing fixed-route service on 15-, 30-, and 60-minute intervals on 19 bus routes. Routes cover areas within the cities of Kalamazoo, Portage



and Parchment as well as Comstock, Kalamazoo, Oshtemo, and Texas townships. Service is also provided to key institutes and businesses include WMU, KVCC, Crossroads Mall, Pfizer, Stryker, Bronson and Borgess.

The system carried over 2.9 million riders in 2015 using 22 diesel and 14 hybrid buses.

Demand Response

Metro County Connect

Metro County Connect is a door-to-door transit service that travels within Kalamazoo County and makes connections to Calhoun, Van Buren, and St. Joseph counties.

The service also provides federally mandated ADA paratransit service for

those individuals who are unable to use regular accessible fixed-route bus service due to a physical or cognitive disability.

Metro County Connect operates 45 coaches through a contract with Apple Bus Company and provided 154,711 rides in 2015.

Hours of Service for Metro Transit Fixed-Route Bus and Metro County Connect

Monday-Friday: 6 am - 12:15 am Saturday: 6 am - 10 pm Sunday: 8:15 am - 5:15 pm

Fares:

\$1.50 one-way cash fare \$0.75 one-way cash fare (seniors, disabled and Medicare) \$0.75 one-way cash fare for children under 48" tall Unlimited monthly ride pass: \$60.00 Unlimited 9-day pass: \$20.00 Transfers are free and valid for up to one hour.

Customer Service Line: 337-8201

Up to 35 bus shelters will be added to the existing 77 shelters in place over the next 5 years.

Route and stop information is available at

www.kmetro.com

Fares:

\$3.00 - \$12.00 depending on certification More details are available at www.kmetro.com.

Metro County Connect: 337-8477 Scheduling: 350-2970

Community Service Vans

Since 1996, the Community Service Van Program has been a Specialized Service providing vehicles to approved agencies serving seniors and individuals with disabilities at no cost. There are eleven vehicles available. Volunteer drivers, trained and certified by the Department, use the vehicles to transport individuals up to 60-miles

from Kalamazoo (remaining in the State of Michigan). Vans are reserved on a first-come, first-serve basis.



Kalamazoo Metro Ridesharing

Kalamazoo Metro Ridesharing is a ride matching service that allows commuters to find carpool, vanpool, transit, or bike options to get around Kalamazoo County and Southwest Michigan.

www.KMetroRide.com 342-7433

In 2015, the program provided 59,506 trips to residents in Kalamazoo County.

Community Service Van: 337-8858

Central County Transportation Authority

The Central County Transportation Authority (CCTA)

was created in August, 2014 to manage and operate the services of Kalamazoo Metro Transit within the



urbanized area. In August 2015, a millage of .75 mills for the CCTA was passed.

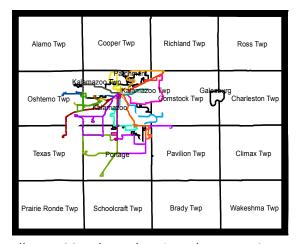
On October 1, 2016, the CCTA officially began to operate the public transportation system in Kalamazoo County, with the system being transferred from the City of Kalamazoo.

CCTA Board Members

Linda Teeter, Chairperson Rob Bricker Rob Britigan Pamela Brown Goodacre Deb Everett

Martin Janssen

Greg Rosine, Vice-Chair Garrylee McCormick Ann Nieuwenhuis Jim Pearson Terry Urban



Yellow = CCTA boundary in Kalamazoo County

Kalamazoo County Population: 250,758 Service Area: 562 square miles

Kalamazoo County **Transportation Authority**

The Kalamazoo County Transportation Authority (KCTA) was formed in 2006 with the passage of a millage of .45 mills to provide countywide Metro County

Connect and Community Service Van services within Kalamazoo County.

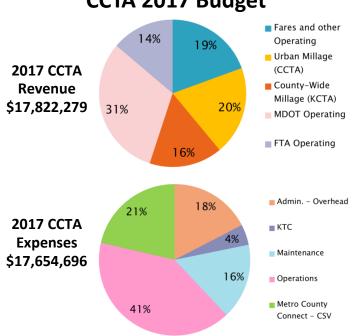
KCTA Board Members

Linda Teeter, Chairperson **Curtis Aardema** Jeff Breneman Paul Eckland Martin Janssen

Greg Rosine, Vice-Chair J J. Meddaugh Saura Sahu **Edie Trent**

Passenger Trips: 2,996,885 (2015) Passenger Trips/Week: 57,632 Passenger Trips/Hour: 25.19

CCTA 2017 Budget



Central County Transportation Authority

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Yvonne Thrash, Deputy Director of Operations Greg Vlietstra, Deputy Director of Support Services 530 North Rose Street Kalamazoo, MI 49007 (269) 337-8087

Online: www.kmetro.com



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