



Failure to abide by the Rules of Conduct for Metro and the Kalamazoo Transportation Center could result in loss of Youth Mobility Bus Pass privileges and/or banning from the Kalamazoo Transportation Center or Metro public transportation.

Metro Bus Rules of Conduct

All Metro buses are equipped with video recording devices both inside and outside the vehicle. You may be recorded while traveling on our buses.

1. Appropriate fare payment including cash, token or passes, is expected at time of boarding.
2. No smoking or vaping.
3. No eating, drinking, or spitting.
4. No possession or consumption of alcohol or illegal substances.
5. No weapons of any kind, or possession of any hazardous material, unless in possession of a permit to do so, or otherwise permitted by law.
6. No disorderly, loud, or disruptive behavior.
7. No loitering. Passengers will be asked to exit the bus after completing one round trip.
8. Use of sound-producing devices without headphones is prohibited.
9. No panhandling, soliciting, harassing, annoying, or intimidating any person.
10. Wearing of shirts and shoes is required.
11. Animals are prohibited except those used for service or being transported in enclosed crates.
12. Items such as strollers or buggies should be folded before boarding and stored out of the aisle.
13. After exiting the bus, let it pass before crossing the street. Do not cross in front of the bus.

Rules of Conduct for the Kalamazoo Transportation Center (KTC)
(governed by City Ordinance 1844)

A person who is otherwise lawfully upon the KTC premises shall not:

1. Do not obstruct entrances and exits to the KTC building or rooms within the building;
2. Do not operate any sound-producing or sound amplifying device unless headphones are used;
3. Do not be barefooted or shirtless;
4. Do not possess a weapon unless in possession of a permit to do so, or otherwise permitted by law;
5. Do not sleep or lie down on benches, chairs or the floor;
6. Do not ride a bicycle, cause a bicycle to be inside the KTC building, or cause a bicycle to remain at

- the KTC premises for more than twenty-four hours; bicycles that remain at the KTS premises in excess of twenty-four hours shall be deemed abandoned and may be removed by the City;
7. Do not use the restroom facilities for other than for customary restroom purposes, which does not include, among others, use of sinks, toilets or other water for bathing or the washing of clothing;
 8. Do not smoke;
 9. Do not consume or possess alcoholic beverages for which the container's seal has been broken;
 10. Do not use or occupy an area in violation of a posted sign regarding permitted or prohibited uses of area;
 11. Do not leave a bag or container of personal belongings outside their immediate control and possession;
 12. Do not solicit money or objects of value in any manner, including but not limited to as addressed in section 22-18 of the Kalamazoo City Code, or offer to other goods or services, including entertainment, whether compensation or donation is sought;
 13. Do not fight, quarrel or create a disturbance, as addressed in sections 22-30 and 22-50 of the City Code;
 14. Do not be accompanied by any animal except for leader dogs for the blind, hearing dogs for the deaf, service dogs for disabled persons, or when secured in a transportable cage.
 15. Do not distribute literature or solicit signatures unless outside and to the south of the KTC building and more than 15 feet from any door to the KTC building or to any bus.

Upon request from a law enforcement officer, having probable cause, a person upon the KTC premises shall provide information establishing that their presence complies with this ordinance. Persons unable or unwilling to provide such information may be directed by the Public Safety Officer to leave the premises. Failure to immediately leave the KTC premises as directed by a Public Safety Officer is a misdemeanor. The process of being banned from the Kalamazoo Transportation Center and requesting hearings and appeals is contained with Ordinance 1844.