

2019 Fact Sheet

Providing public transportation service
in Kalamazoo County since 1967

Metro's Mission: To improvement quality of life in the community by providing public transportation services that are dependable, convenient, safe, efficient, cost effective, and accessible for all.



Metro buses provide fixed-route service on 20 routes within the cities of Kalamazoo, Portage and Parchment as well as Comstock, Kalamazoo, Oshtemo, and Texas townships. Service is also provided to key institutes and businesses include WMU, KVCC, Crossroads Mall, Pfizer, Stryker, Bronson and Borgess.

In 2018, Metro provided 2,669,863 rides using 21 diesel and 14 hybrid buses.

Buses operate seven days a week.



Metro Connect is a door-to-door transit service that travels within Kalamazoo County and makes connections to Calhoun, Van Buren, and St. Joseph counties.

The service also provides federally mandated ADA paratransit service for those individuals who are unable to use regular accessible fixed-route bus service due to a physical or cognitive disability.

Metro Connect operates 45 coaches through a contract with Apple Bus Company and provided 165,848 rides in 2018.

Hours of Service for Metro and Metro Connect

Monday-Friday: 6 am - 12:15 am Saturday: 6 am - 10 pm Sunday: 8:15 am - 6:15 pm

Fares:

\$1.50 Adults

\$0.75 Seniors, Disabled and Medicare

\$0.75 Children under 48" tall

Unlimited monthly ride pass: \$60.00

Unlimited 9-day pass: \$20.00

Transfers are free and valid for up to one hour.

Customer Service: 337-8222



*Purchase Bus Passes Through Token Transit
Phone app on a phone or online at
www.tokentransit.com*

myStop Mobile app

Download the myStop Mobile app to locate your bus, see bus stops along each route, and service alerts. The app also helps plan a trip and schedule alerts to remind you to leave for your bus stop. More information is available at kmetro.com

Fares:

\$3.00 - \$12.00 depending on certification

More details are available at www.kmetro.com.

Metro Connect Registration: 337-8477

Metro Connect Scheduling: 350-2970



Since 1996, the Metro Share van program has been a specialized service providing vehicles to approved agencies serving seniors and individuals with disabilities at no cost. There are eleven vehicles available. Volunteer drivers, trained and certified by the Department, use the vehicles to transport individuals up to 60 miles from Kalamazoo (remaining in the State of Michigan). Vans are reserved on a first-come, first-serve basis.

Metro Share Information: 337-8858

www.kmetro.com

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Central County Transportation Authority

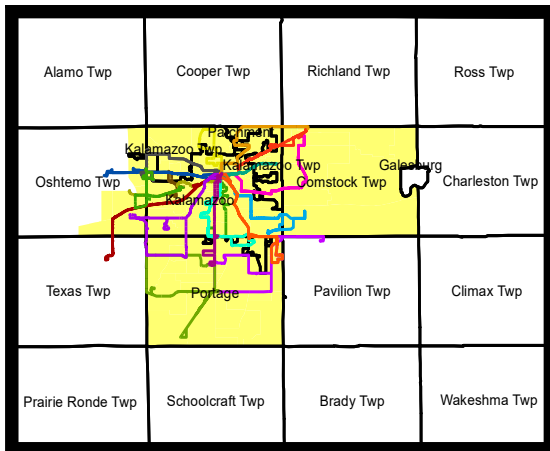
The Central County Transportation Authority (CCTA) was created in August, 2014 to manage and operate the services of Kalamazoo Metro Transit within the urbanized area.



On October 1, 2016, the CCTA officially began to operate the public transportation system in Kalamazoo County, with the system being transferred from the City of Kalamazoo.

CCTA Board Members

- Greg Rosine-Chair
- Garrylee McCormick-Vice Chair
- Curtis Aardema
- Rob Bricker
- Rob Britigan
- Chris Burns
- Dusty Farmer
- Martin Janssen
- Nicolette Leigh
- Jim Pearson
- Randy Thompson



Yellow = CCTA boundary in Kalamazoo County

Kalamazoo County Population: 250,758

Service Area: 562 square miles

Kalamazoo County Transportation Authority

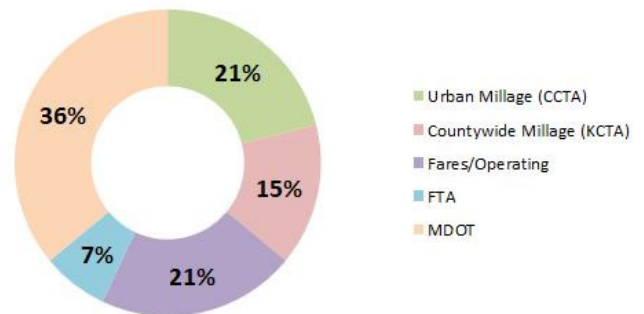
The Kalamazoo County Transportation Authority (KCTA) was formed in 2006 to provide countywide Metro Connect and Metro Share van services within Kalamazoo County.



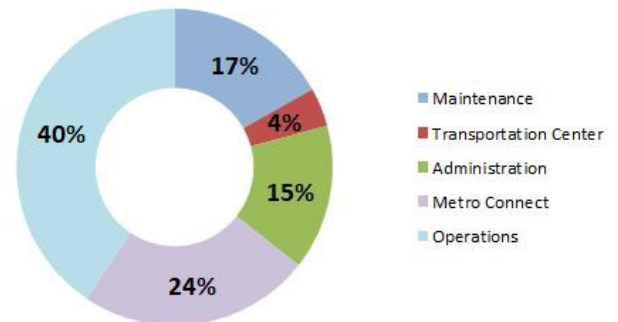
KCTA Board Members

- Greg Rosine, Chair
- Martin Janssen - Vice Chair
- Curtis Aardema
- Jeff Breneman
- Pamela Brown Goodacre
- Dusty Farmer
- Tim Sloan
- Sam Urban

2018 CCTA Revenue = \$17,327,945



2018 CCTA Expenses = \$16,603,761



Sean McBride, Executive Director

Yvonne Thrash, Deputy Director of Operations Greg Vlietstra, Deputy Director of Support Services

530 North Rose Street Kalamazoo, MI 49007 (269) 337-8222

Online: www.kmetro.com



Facebook: Metro Transit



Twitter: Metro Transt

myStop Mobile App Available to View Routes and Stop Information

