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October 28, 2020

Metro Service Hours Increasing After Recent Reduction Due to COVID-19

Kalamazoo, MI – Metro’s fixed route buses will begin operating additional service hours starting Monday, November 2. On October 12, Metro reduced hours of operation for the fixed route system due to a staff shortage as a result of COVID-19.

Beginning November 2, the fixed route buses will operate from 6:15 am to 10:08 pm Monday through Thursday and 6:15 am to 6:08 pm Friday and Saturday. Sunday bus service is not available. Major routes, such as Route 1-Westnedge and Route 9-Gull will have half-hour service until 6:08 pm weekdays. Route 12-Duke bus will not be operating until further notice. Individual system route schedules are available on Metro’s website at kmetro.com or on Facebook (Metro Transit) since some routes will have different start and ending times. Updates will also be posted on buses and bus shelters throughout the community.

“We have appreciated the public’s patience during this time. As a transit system, we are working hard to provide essential transportation to those needing rides to work, medical appointments and groceries,” stated Sean McBride, Executive Director of Metro. “Metro continues to monitor COVID cases in the region and will continue to make adjustments as necessary as we continue to operate through the pandemic.”

Although nightly cleaning is occurring, and riders are respecting the use of masks and social distancing on the bus, riders need to be aware that additional changes in hours of operation could occur again. Updates are available online or by calling (269) 337-8222.

Metro Connect hours have not changed and will continue to operate from 6:00 am to 12:15 am Monday through Friday, 6:00 am to 10:15 pm on Saturday and 8:00 am to 6:00 pm on Sunday. Rides can be scheduled up to seven days in advance by calling (269) 350-2970.

When riding either Metro or Metro Connect, riders must wear a mask that covers both the nose and mouth and use hand sanitizer when boarding. Metro continues to be free to ride with passengers boarding from the rear door. Due to the increased need for riders using the bus for essential trips, Metro asks that riders plan trips accordingly and ride only when necessary.