



530 North Rose Street
Kalamazoo, Michigan 49007
Telephone: 269-337-8446
Fax: 269-337-8211
www.kmetro.com

Passenger ADA Complaint Form

If you believe you or another individual has been discriminated against by Metro or Metro Connect under the Americans with Disabilities Act (ADA) or if you have a concern about the service, you may file a complaint. Please complete the information and submit it to the address below.

Name: _____ Date: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Telephone: (____) - _____ Email: _____

Date of Incident: _____ Time of Incident: _____

Location of Incident: _____

Details of Incident: _____

Completed forms can be returned to:

Metro Program Manager
530 N. Rose St., Kalamazoo, MI 49007
Fax: 269-337-8211
Email: congdonr@kmetro.com