



Connecting People Throughout  
Kalamazoo County

**CENTRAL COUNTY TRANSPORTATION AUTHORITY (CCTA)  
KALAMAZOO COUNTY TRANSPORTATION AUTHORITY (KCTA)  
February 14, 2022  
Special Meeting**

The CCTA and KCTA will hold a Special Meeting immediately following the Special Meeting to receive a presentation from Foursquare Integrated Transportation Planning

1.	Roll Call		
2.	Discussion regarding the Comprehensive Operational Analysis (COA) presented by Foursquare Integrated Transportation Planning*		
3.	Adjournment	Voice Vote	Voice Vote

\*Indicates attachments included in agenda packet

These meetings will be held in the Metro Linda Teeter Community Room, 530 N. Rose Street, Kalamazoo, MI. Questions regarding the meeting may be addressed to the Central County Transportation Authority, 530 N. Rose St., Kalamazoo, MI 49007, or by calling (269) 337-8087.

MEETINGS OF THE CENTRAL COUNTY TRANSPORTATION AUTHORITY AND KALAMAZOO COUNTY TRANSPORTATION AUTHORITY ARE OPEN TO ALL WITHOUT REGARD TO RACE, SEX, COLOR, AGE, NATIONAL ORIGIN, RELIGION, HEIGHT, WEIGHT, MARITAL STATUS, DISABILITY, POLITICAL AFFILIATION, SEXUAL ORIENTATION, OR GENDER IDENTITY. CENTRAL COUNTY TRANSPORTATION AUTHORITY WILL PROVIDE NECESSARY REASONABLE AUXILIARY AIDS AND SERVICES, SUCH AS SIGNERS FOR THE HEARING IMPAIRED AND AUDIO TAPES OF PRINTED MATERIALS BEING CONSIDERED AT THE MEETING/HEARING, TO INDIVIDUALS WITH DISABILITIES AT THE MEETING/HEARING UPON FOUR (4) BUSINESS DAYS' NOTICE. INDIVIDUALS WITH DISABILITIES REQUIRING AUXILIARY AIDS OR SERVICES SHOULD CONTACT THE CCTA/KCTA BY WRITING OR CALLING CENTRAL COUNTY TRANSPORTATION AUTHORITY 530 N. ROSE ST., KALAMAZOO, MICHIGAN 49007 (269) 337-8087; TDD PHONE: (269) 383-6464



Connecting People Throughout  
Kalamazoo County

Agenda Item: #2 Meeting Date: 02/14/22
---

**TO:** CCTA and KCTA Boards  
**FROM:** Sean McBride, Executive Director  
Prepared by: Kathy Schultz, Planning and Development Manager  
**DATE:** February 8, 2022  
**SUBJECT:** Comprehensive Operational Analysis Update and Board Input

### **BACKGROUND**

Metro entered into a contract with Foursquare Integrated Transportation Planning (Foursquare) to complete the Comprehensive Operational Analysis (COA) for Metro in September 2021. The last COA was completed in 2010 with the current analysis scheduled to be completed in July 2022.

### **DISCUSSION**

Boris Palchik and Sarah Lagpacan will be at Metro on Monday, February 14 for a day of gathering input from the CCTA/KCTA Boards, Metro drivers, and the community. After the board meeting, they will meet with drivers to listen to thoughts on adjustments and improvements to the system. A public open house will be held from 5 to 7 pm in the boardroom to allow the public an opportunity to hear about the COA and provide input to the consultants. This will be one of two open houses with the community with the second open house being planned after recommendations are drafted to gather reaction.

A presentation will be provided giving the status of the study, highlights of data and findings to date, and a summary of what the community has said through a recent survey. Part of the presentation will be a discussion focusing on the direction the board would like to see moving forward, including board thoughts on:

1. What is Metro doing well?
2. How could Metro serve the community better?
3. What is the top change that Metro could make to encourage transit use?

The feedback received on February 14 will be used by Foursquare to help with future improvement recommendations. These recommendations will be presented in draft form in the next few months with a presentation to the Boards and an overview with staff and the public. Per the contract, recommendations will include cost-neutral adjustments to routing and services as well as short- and long-range focused projects and adjustments to both the fixed-route system and Metro Connect.

Due to the length of the meeting, lunch will be provided to board members with the discussion lasting approximately 1.5 hours after the business portion of the February 14<sup>th</sup> meeting.

### **RECOMMENDATION**

This item is being presented for information at this time.